

Subject: Contact Information - Metro Shore

From: Luis Solis

Date: 05/05/2016 09:41 AM

To: Jonathan Williams <jwilliams@labattleship.com>, Arley Baker <abaker@portla.org>, "Bezmalinovich, Augie" <ABezmalinovich@portla.org>, Lorena Parker <lparker@sanpedrobid.com>, Elise Swanson <eswanson@sanpedrochamber.com>

Good morning all,

Just a kind follow-up email here with my full contact information, if you need to get a hold of me. Thank you all for taking time out of your busy day to meet.

It think we're in the beginnings of a greater effort, and I'm excited for the possibilities.

Have a great rest of the week!

All the best,

Luis Solis
Manager Shore Operations, Los Angeles



Mobile | (310) 987-1600

Direct Email | Luis.Solis@metroshore.com

Team Email | LAGroundOps@metroshore.com

Cruise Terminal Fax | (310) 872-5450

World Cruise Center

100 Swinford Street Suite # 107, San Pedro, CA 90731

From: Luis Solis

Sent: Tuesday, May 03, 2016 1:01 PM

To: 'Jonathan Williams'; Arley Baker; Bezmalinovich, Augie; Lorena Parker; Elise Swanson

Cc: Sean Momi; Joseph Rait

Subject: RE: Cruise Ships - Meeting Request

Hello Jonathan,

Sorry for the late notice, but we won't be able to make it in time. Do you have a conference line we could dial into, to join remotely?

Thank you,
Luis

From: Jonathan Williams [<mailto:jwilliams@labattleship.com>]

Sent: Monday, April 25, 2016 10:07 AM

To: Arley Baker; Bezmalinovich, Augie; Lorena Parker; Elise Swanson

Cc: Luis Solis; Sean Momi

Subject: Re: Cruise Ships - Meeting Request

All-

I sent an invite for May 3rd at 1pm to meet at the San Pedro Chamber of Commerce conference room.

The address is 390 W 7th St, San Pedro, CA 90731.

See everyone there!

On Sun, Apr 24, 2016 at 1:35 PM, Jonathan Williams <jwilliams@labattleship.com> wrote:
LA Waterfront Tourism Team:

By way of email I am requesting a meeting to discuss next cruise season and ways we can assist Luis Solis and Sean Momi (cc'd) with providing passengers at the cruise terminal a positive experience. Luis leads the team at the cruise terminal for Metro Shore, which is the front line staff that interacts with cruise guests at

the terminal. I met with Luis, Sean, and Joseph on Saturday morning to explore ways we can accommodate the needs of passengers and Princess cruises to provide a memorable experience at the LA Waterfront. We also discussed the positive impacts that a tourism ambassador program would have on the area. They are very receptive and excited about the possibilities with our team.

The next step is to bring us all together to discuss the next steps, which includes opportunities for guests to visit IOWA, other attractions, harbor cruises, trolleys, restaurants, and retail.

I propose one of the following dates, please let me know which ones work for you and I will send out a meeting invite:

- Wednesday, April 27th at 930am
- Thursday, April 28th at 11am
- Tuesday, May 3rd at 1pm

Thank you in advance for your response!

--
Kind Regards,

Jonathan Williams
President & CEO

Pacific Battleship Center
Battleship IOWA Museum
Office/Fax: 877-4IOWA61 ext. 709
Website: www.pacificbattleship.com

Facebook: <http://www.facebook.com/pacificbattleship>
Twitter: <http://www.twitter.com/ussiowa>
Instagram: <http://www.instagram.com/battleshipiowa>
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Kind Regards,

Jonathan Williams
President & CEO

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